



Quality in European Higher Education

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Top 10 future skills

in 2020

1. Complex Problem Solving
2. Critical Thinking
3. Creativity
4. People Management
5. Coordinating with Others
6. Emotional Intelligence
7. Judgment and Decision Making
8. Service Orientation
9. Negotiation
10. Cognitive Flexibility

in 2015

1. Complex Problem Solving
2. Coordinating with Others
3. People Management
4. Critical Thinking
5. Negotiation
6. Quality Control
7. Service Orientation
8. Judgment and Decision Making
9. Active Listening
10. Creativity

Skills

Opportunities

MIND THE GAP

Innovation

Governance

Aspects of Quality

- 1. Excellence in skills development**
- 2. Inclusive, connected systems**
- 3. Higher education & innovation**
- 4. Effective and efficient HE systems**

Implementation of 20 actions

Policy cooperation

- Graduate tracking recommendation
- EU STE(A)M coalition
- University-business fora
- Enhancing teaching among researchers
- Innovation in lagging regions

Erasmus+

- Digital work placements
- Pedagogical training mobility
- Online platform
- Modular course design
- Recognition of refugees qualifications
- Erasmus student card
- **European Universities...**

Evidence-building

- European graduate survey
- OECD resources review
- Knowledge hub
- Higher education for smart specialisation
- Creativity and critical skills teaching methods



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